**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| **Date:**  Record the date of the journal entry. | **Entry:1**  **30/05/2024** |
| Description | Documenting a cyber security incident. |
| Tool(s) used | None. |
| The 5 W's | the 5 W's of an incident.   * **Who:** An organized group of unethical Hackers. * **What**: A phishing email that contained malicious attachment was downloaded, then a ransomware was deployed encrypting the organization’s computer files. * **When**: incident took place on Tuesday at 9:00 am. * **Where**: the incident occur in a small U.S healthcare clinic. * **Why**: the employer was phished by a malicious email that has a attachment of malicious ransomware which is deployed in the organization’s system caused the hackers to encrypt organization’s files. |
| Additional notes | To solve this problem the company has to report the incident and receive technical assistance. |

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| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |